



MOUNT JULIET ESTATE



<https://www.mountjuliet.ie>

Mount Juliet Estate, a Marriott Autograph Collection, is a 5* Resort, set in 500 acres of rich and historic Irish countryside. Whether it is the elegant grandeur of a magnificent Georgian Manor House or the chic sophistication of Hunter's Yard, our two residences draw on centuries of local Irish heritage to weave a rich tapestry of vibrant stories. We are proudly certified as a Failte Ireland Outstanding Employer, and we warmly welcome you to add your own experience to Mount Juliet Estate's ever evolving story.

Why Work for Us:

Be part of an award-winning, certified Best in Hospitality, globally recognized luxury hotel.
Collaborate with a passionate and dynamic team dedicated to excellence.
Enjoy competitive compensation, benefits, and opportunities for professional growth.
Shape the future of an iconic brand while creating unforgettable guest experiences.

Website Link: <https://www.mountjuliet.ie/careers/>

Vacancy Details and reference code.

Position Title: **MARKETING INTERN (code JOB 2441236)**

We are currently recruiting for a dynamic and creative Marketing Executive, with experience in the luxury hospitality market.

Purpose of the Role:

To drive the strategic growth and prestige of the Estate by partnering closely with the Sales team to amplify brand presence, generate measurable revenue growth, and cultivate high-value client relationships.

This role delivers coordinates luxury hospitality marketing, integrating innovative digital campaigns, sophisticated traditional marketing and targeted business development initiatives. By orchestrating cross-functional marketing efforts and executing high-profile promotional strategies, the role positions the Estate as a benchmark of excellence in the luxury sector while offering unparalleled professional development in strategic marketing, brand management and market expansion.

Duties and Responsibilities:

Drive the development and execution of integrated marketing strategies across digital and offline channels, aligned with the Estate's Sales & Marketing plan.

Plan, implement, and optimize marketing campaigns for all outlets, including rooms, spa, restaurants, bars, events, weddings, and sports programs, ensuring maximum engagement and revenue impact.

Maintain brand consistency across all touchpoints, ensuring corporate identity, messaging, and visual standards are upheld across campaigns and platforms.

Strategically manage social media channels, including content scheduling, ad campaigns, performance tracking, and audience engagement, leveraging insights to refine strategy.

Create, review, and deliver high-impact marketing collateral, advertisements, promotional emailers, newsletters, and press releases that resonate with target audiences.

Coordinate and oversee creative initiatives such as photoshoots, trade shows, wedding fairs, consumer events, and promotional activities, ensuring alignment with brand and campaign objectives.

Manage website content updates and SEO initiatives, optimizing the digital customer journey and monitoring performance through Google Analytics and other marketing analytics tools.

Produce compelling digital and print creative assets using tools such as Canva and Photoshop, ensuring campaigns are visually striking and on-brand.

Monitor competitor marketing activity, track industry trends, and identify new promotional opportunities to maintain a competitive edge.

Support public relations initiatives by collaborating with agencies, influencers, journalists

- **Experience Level Required:** Favoured but not essential
- **Qualification Level Required:** Marketing & Communication
- English Level Required: C1
- **Staff Accommodation:** Support Offered

Position Title: FOOD AND BEVERAGE ASSISTANT (code Job 2441238)

The Role:

You must speak fluent English and work to a high standard in customer service. We are looking for someone who is outgoing, friendly and ambitious to join our expanding team.

Responsibilities

To strive at all times to exceed the expectations of all customers within the hotel and to do so in a pleasant and efficient manner in accordance with established standards in the hotel.

To assist the Bar & Restaurant Managers in maximizing revenue through promotions, new products and special offers.

To serve all beverages in accordance with hotel standards and training provided while following good customer care practices.

To adhere to all Health & Safety, Hygiene and Cashiering Procedures.

To handle customer queries and complaints in a professional, efficient manner.

Requirements:

Previous experience working in a busy restaurant and bar environment essential.

Strong communication, interpersonal and organisational skills essential as is the ability to work as part of a team and on own initiative.

Knowledge of Whiskeys, Wines and Cocktails

Strong customer focus essential.

Strong customer service skills

Good communication skills

- **Experience Level Required:** 3-6 months experience ideally
- **Qualification Level Required:** None
- **English Level Required:** C1
- **Staff Accommodation:** Support Offered
- **Contract Duration:** minimum 6 months to 1 year or more

Position Title: ACCOMMODATION SUPERVISOR (code JOB 2441234)

Main Duties

Maintains excellent standards of cleanliness throughout the Estate

Clean and maintain hotel bedrooms for check in and check out

Cleaning of public areas / meeting rooms and office space

Ensures all maintenance requests are communicated clearly to the Maintenance Team.

Deals with all guest requests in a professional and timely manner.

Ensure that all checklists are completed.

Follows Estate procedure for the acceptance, security and return of guest lost property.

Adheres to Estate policy for key control and security.

Desired skills

Housekeeper Experience

The ability to engage well with guests

Excellent attention to detail

The ability to adapt to change and work well under pressure

Outgoing and friendly personality

Have a professional image at all times in line with the Hotel standards

Be committed to the team and the Hotel industry.

Be flexible with working hours (must be available for weekends and midweek, early starts and late finishes)

Report all potential and real hazards immediately.

Attend all fire, health and safety and first aid training.

Ensure the safety of the persons and the property of all within the premises by fairly applying Hotel Regulations, by strict adherence to existing laws and reporting any possible hazards and conditions to the Manager.

Be passionate about hospitality and thrive on working as part of a team.

Be personable, responsible and conscientious.

Could deliver great customer service and develop relationships with our guests.

Could remain calm under pressure.

Be committed to their own personal development.

Be comfortable working on their own and as part of a team.

- **Experience Level Required:** None
- **Qualification Level Required:** None
- **English Level Required:** C1
- **Staff Accommodation:** Support Offered
- **Contract Duration:** minimum 6 months – 1 year



EURES ESPAÑA. Síguenos en:



This project is funded by the European Union

Position Title: Full Time RECEPTIONIST (code JOB 2441240)

Reporting to the Front of House Manager the role of the front office associate is to welcome guests as they arrive at the hotel.

Responsible for checking guests in and out, issuing keys, taking reservations by telephone or email, preparing bills and dealing with payments. To provide guests with information, answer their queries and deal with complaints.

Key Duties and Responsibilities

To undertake front of house duties, including meeting, greeting and attending to the needs of guests, to ensure a superb customer service experience.

To build a good rapport with all guests and resolve any issues quickly and report any complaints to management, to maintain high quality customer service.

To deal with guest requests to ensure a comfortable and pleasant stay.

To be responsible for accurate and efficient with guest billing and billing procedures.

To assist in keeping the hotel reception area clean and tidy at all times.

To undertake general office duties, including correspondence, emails and filing

To ensure that all reservations and cancellations are processed efficiently.

To report any maintenance, breakage or cleanliness problems to the relevant manager.

Required:

Minimum 6 months in a receptionist role

Experience in Opera beneficial but not essential

Excellent interpersonal skills, including a pleasant telephone manner

Good administrative skills and the ability to use email and booking Systems

Good team working skills

A friendly and welcoming approach

High standards of dress and presentation

Valid Driving License

- **Experience Level Required:** 6 months
- **Qualification Level Required:** None
- **English Level Required:** C1
- **Staff Accommodation:** Support Offered
- **Contract Duration:** minimum 1 year

Position Title: RESERVATIONS AGENT (code JOB 2441244)

Job Summary

Reporting to the Reservations Manager, the Reservations Agent will be the first point of contact for our guests.

It is always of utmost importance that the reservations department present a friendly and professional manner. As a Reservations Agent, you will act as the main point of contact for guest's bookings for bedrooms, dealing with queries and cross selling of all available revenue streams.

Key Duties and Responsibilities

Manage guests' reservations, ensuring that their needs and wants are met to the highest standard.

Provide details of hotel facilities and pricing information. Impeccable and thorough billing skills.

Promoting and up selling the estate facilities and amenities.

Responding efficiently and effectively to guest feedback
Ensure expectations are set correctly, in advance of the guest's stay.

Minimum Requirements

1 years' experience in a similar role with a Reservations System or Front Office Team, Opera an advantage.
Excellent customer care skills.
Excellent command of the English language both written and oral is essential.
Ability to cope well under pressure.
Highly motivated, and a team player.
Proficient IT skills including Opera, Marsha or other PMS system experience an advantage

For all the positions, benefits Include:

Competitive Pay
Employee Assistance Program
International Hotel discounts
Staff Meal
Uniform
Training & Continuous Professional Development
Complimentary Health Club Access

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the Eligibility and requirements for an employment permit if you are unsure of your eligibility to apply for this vacancy.

Submit CV in English, qualifications and proof of experience to Gavin.Caird@welfare.ie and pcpmixto.eures@sepe.es with the Ref: **#JOB-xxxxxx**, Mount Juliet.

Deadline 1 May 2026

EURES ALLOWANCE FOR EMPLOYMENT MOBILITY:

Find out about the financial aid to attend the interview, and/or for the relocation to the country of destination if you are hired. Requirements and procedures to follow in: Specific EURES Mobility Schemes in which Spain participates (Targeted Mobility Scheme – TMS)

<https://www.sepe.es/HomeSepe/Personas/encontrar-trabajo/empleo-europa/tu-primer-empleoeures.html>

For more information contact the EURES Advisor in your province:

https://www.sepe.es/contenidos/personas/encontrar_empleo/encontrar_empleo_europa/consejeros.html